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Paper ID [IT304]

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B.Tech. (Sem. - 6th)

MANAGEMENT INFORMATION SYSTEMS (IT - 304)

Instruction to Candidates:

Time: 03 Hours

Maximum Marks: 60

- 1) Section A is Compulsory.
- 2) Attempt any Four questions from Section B.
- 3) Attempt any Two questions from Section C.

Section - A

Q1)

 $(10\times 2=20)$

- a) Physical system.
- b) Cybernetic system.
- c) Executive support system.
- d) Open system.
- e) Total quality management.
- f) Business Process Reengineering.
- g) Management control level.
- h) Integrated system.
- i) Quality control.
- j) Business expert system.

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P.T.O.

Section - B

 $(4 \times 5 = 20)$

- Q2) Explain the various characteristics of MIS.
- Q3) How would you distinguish between data and information? Can data for one person be information for another? How?
- Q4) Differentiate between TPS and MIS.
- Q5) Explain the concept of DSS with the help of an example.
- Q6) Why integrated data model is considered the heart of an ERP system? Explain.

 $(2\times10=20)$

- **Q7)** Illustrate different categories of MIS. Which is the most advanced category? Discuss.
- Q8) Discuss the various types of information. Elaborate on their uses.
- **Q9)** What are the various resources an ERP has to optimize? How does intelligent resource planning help this?



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