

# END TERM EXAMINATION

FOURTH SEMESTER [BBA] MAY-JUNE-2013

Paper Code: BBA202

Subject: Human Resource Management

BBA(TTM)202

BBA(MOM)202

Time : 3 Hours

Maximum Marks : 75

Note: Attempt all questions. Internal choice is indicated.

Q1. Write short notes on any three of the following: (15)

- (a) Job Analysis
- (b) Internal Sources of Recruitment
- (c) Induction
- (d) Career Planning
- (e) Evaluation of Training

Q2. "Human Resource Planning is a process wherein an organization moves from its current manpower position to the desired manpower position." In the light of this statement, analyse the significance of human resource planning in an organization detailing the steps involved in the process. (15)

Or

Explain the need for scientific selection in an organization. "It is better not to select than selecting a wrong candidate." Justify the statement.

Q3. "The management of human resources has become a challenge in the light of ever-changing environment." Comment. Also discuss the challenges being faced by Human Resource professionals. (15)

Or

Describe the methods of training middle level managers in an organization. Which method do you think is the best? Give reasons.

Q4. Discuss the limitations of the conventional performance appraisal techniques. Justify whether 360 degree appraisal technique overcomes these limitations. (15)

Or

Differentiate between job evaluation and performance appraisal. Discuss the Factor Comparison method of job evaluation.

Q5. Discuss the various social security measures available to industrial workers in our country. (15)

Or

Discuss the process of TQM in detail. How does it differ from conventional quality control methods?

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