

END TERM EXAMINATION

THIRD SEMESTER [BBA] DECEMBER 2013

Paper Code: BBA201 BBA(B&I)201 BBA(TTM)201 BBA(MOM)201	Subject: Organisational Behaviour
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Time : 3 Hours

Maximum Marks :75

Note: Attempt any five questions.

- Q1 (a) Define Organisational Behaviour. Discuss its nature. (7.5)
(b) Explain O.B. Models. (7.5)
- Q2 (a) Discuss the Inter disciplinary nature of O.B. in detail. (7.5)
(b) Discuss two popular Workplace Attitudes. (7.5)
- Q3 (a) Define Personality. Discuss the factors affecting Personality. (7.5)
(b) Discuss Big Five Personality Traits. (7.5)
- Q4 Discuss the process of Perception. What are the factors affecting Perceptual Selectivity? (15)
- Q5 (a) Define Transactional Analysis. Discuss the relevance of Transactional Analysis for an organization. (7.5)
(b) What is Learning? Discuss the social learning theory. (7.5)
- Q6 Write short notes on **any five** of the following:- (3x5=15)
(a) Johari Window
(b) Group Cohesiveness, Group Norms, Group Think, Group Shift.
(c) Schein's Culture
(d) Empowerment and Participation
(e) Types of conflict
(f) Team vs Group
- Q7 Discuss the stages of Group Development. What are the theories related to Group Formation? (15)
- Q8 (a) Suggest the characteristics of an Effective Team Leader. (7.5)
(b) Explain the relationship between Attitude and Behaviour. Are both same. (7.5)
- Q9 (a) Discuss the process of Planned Change. What are the types of change? (7.5)
(b) Explain the Qualitative and Quantitative techniques of change. (7.5)
- Q10 (a) Why do people Resist Change? Discuss the ways of preventing the resistance to change. (7.5)
(b) To every conflict bad? What are the ways of resolving conflict? (7.5)
