

9. Organisational structure is the differentiation and integration of activities and authorities. Comment. [16]

Roll No. ....

56003

M.B.A. 2 Year 1st Semester  
(N.S.) Batch 2011-12

Examination-December, 2015

Organisational Behaviour

Paper-MBA-103

Time : 3 hours

Max. Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard will be entertained after the examination.

**Note :** Section-A contains eight short answer type questions of two marks each and is **compulsory**. Section-B, attempt **four** questions, selecting **one** question from each unit. All questions carry equal marks.

**Section-A**

1. Conceptualize the following :

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[ Turn Over

- (a) Work life balances [2]
- (b) Emotional intelligence [2]
- (c) Perception [2]
- (d) Operant conditioning [2]
- (e) Virtual team [2]
- (f) Referent power [2]
- (g) Learning organisation [2]
- (h) Job enlargement. [2]

### Section-B

#### Unit-I

2. What is organizational behaviour ? Discuss its foundation and characteristics in detail. [16]
3. Define ethics. Discuss the role of ethics in business organisation. What are the ethical dilemmas faced by managers in present day. [16]

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#### Unit-II

4. Define personality. What are the determinants of personality ? Discuss various theories of personality. [16]
5. Stress is both a friend and foe. Justify the statement with your arguments. [16]

#### Unit-III

6. Define power concept. Explain various sources of power and its relationship with organisational politics. [16]
7. Define group dynamics. Discuss various techniques of group decision making with their advantages. [16]

#### Unit-IV

8. What is change ? Discuss theories of planned change. Why people resist change ? [16]

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