

Roll No.

56003

**MBA 2Yr. 1st Semester (New
Scheme) Batch 2011-12
Examination-December, 2014**

ORGANISATIONAL BEHAVIOUR

Paper : MBA-103

Time : 3 hours

Max. Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard will be entertained after the examination.

Note : Section 'A' contains eight short answer type questions of two marks each and is **compulsory**. Section 'B' Attempt **four** questions, selecting **one** question from each unit. All questions carry equal marks.

SECTION - A


1. Conceptualize the following : 16

(a) Foundation of organisational of behaviour

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(1)

[Turn Over

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- (b) Work Ethics
 - (c) Learning
 - (d) Terminal values
 - (e) Social Loafing
 - (f) Stress
 - (g) Matrix structure
 - (h) Organisational Development

SECTION - B

UNIT - I

2. Define organisational behaviour. Discuss various contributing fields for the study of OB and the challenges faced by OB. 16
3. Modern organisations are focusing more on emotional intelligence of employees for competitive advantages. Comment. 16

UNIT - II

4. Define Perception. Explain the process of perception. How perceptual skills and abilities can be enhanced ? 16
5. What is Learning. Discuss theories of learning with their applications in business organisations. 16

UNIT - III

6. Define the concept of group. Explain the process of group formation. Why people join groups ? 16
7. Conflicts are not always bad ! Comment. 16

UNIT - IV

8. What do you understand by organisational culture ? Explain the characteristics of culture ? How do employees learn culture ? 16
9. Write a detailed note on Job designing and its importance.