

Roll No.

56003

**MBA 2 Year 1st Semester
(N.S.) Batch 2011-13**

Examination, December, 2012

ORGANISATIONAL BEHAVIOUR

Paper : MBA-103

Time : Three hours]

[Maximum Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note : There are *two* sections, **Section A** consists of *eight* short answer type questions, which is *compulsory*. **Section B** consists of *8* questions (2 questions from each Unit). You are to attempt *four* questions selecting *one* from each Unit. All questions carry equal marks.

SECTION – A

1. (i) What are the components of attitudes ?
- (ii) What is perceptual distortion ?

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- (iii) Describe group think.
- (iv) Discuss self-efficacy.
- (v) What is a learning organisation ?
- (vi) Describe type-A personality.
- (vii) Discuss organisational politics.
- (viii) What is reinforcement ?

SECTION – B

UNIT – I

2. What are the challenges and opportunities for managers in using OB concepts ?
3. What are the similarities and differences between emotions and moods ? What are the basic emotions and the basic mood dimensions ?

UNIT – II

4. What is perception and what factors influence our perception ?
5. What is personality ? How do we typically measure it ? What factors determine personality ?

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UNIT – III

6. What is power ? What are the various types and sources of power ?
7. Write short notes on :
 - (a) Empowerment
 - (b) Group dynamics.

UNIT – IV

8. What is organisational culture and what are its common characteristics ?
9. Describe work and job design with suitable examples.