

**GUJARAT TECHNOLOGICAL UNIVERSITY****BE- VII<sup>th</sup> SEMESTER-EXAMINATION – MAY/JUNE- 2012****Subject code: 171906****Date: 29/05/2012****Subject Name: Quality and Reliability Engineering****Time: 02:30 pm – 05:00 pm****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

**Q.1 (a)** Give two definitions of Quality. Explain the statement – “TQM encompasses quality control, quality assurance as well as quality management.” **07**  
**(b)** Briefly explain 7 QC Tools. **07**

**Q.2 (a)** Explain the concept of Quality Circles. List the prerequisites of forming a Quality Circle. List advantages and drawbacks of Quality Circles. **07**  
**(b)** Explain PDCA cycle in details with suitable example. **07**

**OR**

**(b)** Explain 4 basic cost elements covered under “Cost of Quality” system giving at least two examples of each cost element. **07**

**Q.3 (a)** Define FMEA. Explain how it helps in ensuring quality of a product. Draw a typical format of FMEA and explain its elements in brief. **07**  
**(b)** Explain each phase of 5S technique. List the advantages offered by 5S technique. **07**

**OR**

**Q.3 (a)** Explain the basic concept of ISO 9000 certification. What are the advantages and implementation barriers of the same? **07**  
**(b)** Explain the basic concept, scope and applicability of QS 9000 certification. **07**

**Q.4 (a)** What do you understand by the word – Robust Design? How Taguchi Techniques helps achieving robust design of a product? **07**  
**(b)** What is TPM? Explain the objectives and benefits of implementing TPM in an industry. **07**

**OR**

**Q.4 (a)** Briefly explain the concepts of Lean and Agile Manufacturing. Discuss the advantages offered by these systems to the industries. **07**  
**(b)** Explain the working of a typical KANBAN system with the help of a neat diagram clearly indicating the flow lines. **07**

**Q.5 (a) (i)** Define MTBF and MTTR and explain their significance in reliability calculations of any system. **04**

**(ii)** A system has MTBF of 1000 hrs. and MTTR of 40 hours. Find out the availability of that system. **03**

**(b)** Define Probability. Explain fundamental laws of probability with suitable examples. **07**

OR

- Q.5 (a)** Following table indicates part of the failure data of 1000 components. Find out the question mark items in the table. **07**

Time Interval	No. of Failure	Cumulative Failure	No. of Survivors	Failure Density	Failure Rate	Reliability
0		0	1000			
	130			?	?	
1		130	870			?
	83			?	?	
2		213	787			
	75			?	?	
3		288	712			
	68					

- (b)** Define Reliability. Draw a typical Bath-Tub Curve and explain its phases. **07**

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