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Total No. of Questions : 07]   [Total No. of Pages : 02

Paper ID [C0210]

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BBA (Sem. - 2nd)

HUMAN RESOURCE MANAGEMENT (BB - 204)

Time : 03 Hours   Maximum Marks : 60

Instruction to Candidates:

1) Section - A is **Compulsory**.

2) Attempt any **Four** questions from Section - B.

Section - A

Q1)   (10 × 2 = 20)

a) Define Human Resource Management.

b) What are the uses of job analysis?

c) Differentiate between job enrichment and job enlargement.

d) What are the benefits of internal sources of recruitment?

e) What is induction?

f) Define retrenchment.

g) What are HRD goals?

h) What are fringe benefits?

i) Enlist the steps of performance appraisal process.

j) What are cross - functional teams?

Section - B

(4 × 10 = 40)

Q2) Discuss the new trends in HRM due to globalisation and technological advancements.

Q3) Differentiate between job description and job specification. Briefly explain the steps in job analysis process.

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Q4) Explain various external sources of recruitment and discuss their merits and demerits.

Q5) What is the importance of training? Discuss on - the - job training methods.

Q6) What do you understand by wage differentials? Are wage differentials justified. Explain.

Q7) What are the benefits of workers' participation in management? Discuss the pre-conditions of effective workers' participation in management.

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